Step 1: Start the ROX program
- Launch ROX
- Logon with your Trader and Password

Step 2: Determine Logon success / failure
- Logon success
  - You will see the ROX Startup dialog
  - Your trades will load onto the ROX order blotter
  - You will have a GREEN light on your status bar
Logon failure

- Logon failure
- Invalid logon
- Verify trader
- Verify password (case-sensitive)
- Check system date/time

Duplicate logon
- Another ROX is logged in with this trader/password
- If you were previously logged onto ROX today, call our trading desk for assistance
**Troubleshooting**

- **Upgrade required**
  - Visit [www.leksecurities.com/customer.htm](http://www.leksecurities.com/customer.htm) to upgrade your ROX version

- **Connection error**
  - Follow “Invalid logon” steps above
  - From Tools\Diagnostics, click Yes to verify network connections

- **Valid logon, no date received**
  - From Tools\Program Options\Router-Quotes, verify Branch & Router