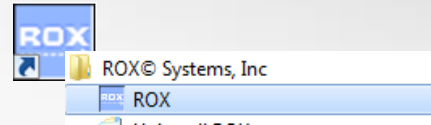


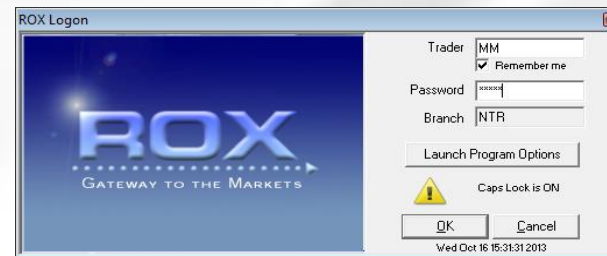
Step 1: Start the ROX program

- Launch ROX



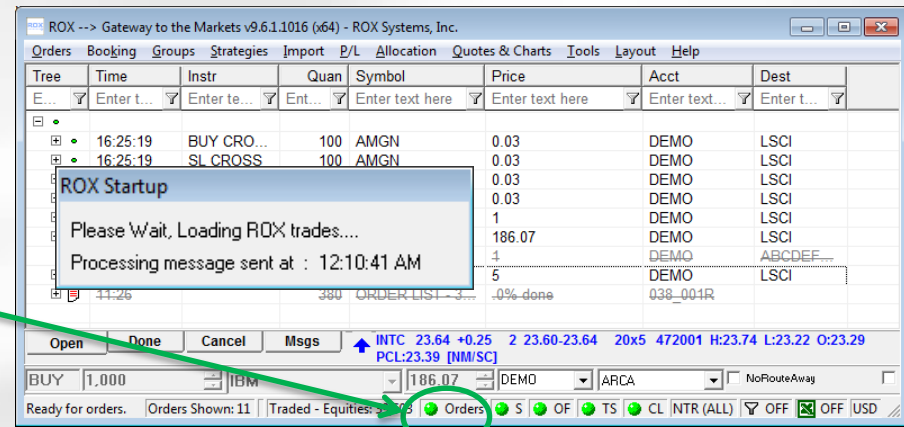
On the desktop, double-click the ROX icon
 or
 on the Windows Start Menu, left-click ROX

- Logon with your Trader and Password

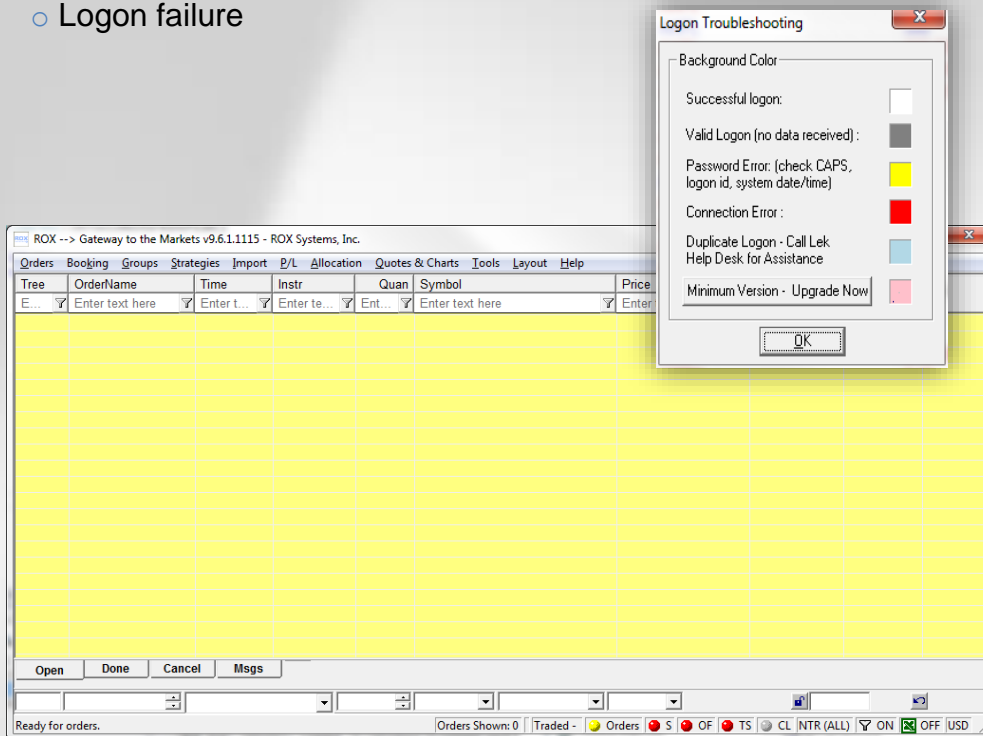


Step 2: Determine Logon success / failure

- Logon success
 - You will see the ROX Startup dialog
 - Your trades will load onto the ROX order blotter
 - You will have a **GREEN** light on your status bar

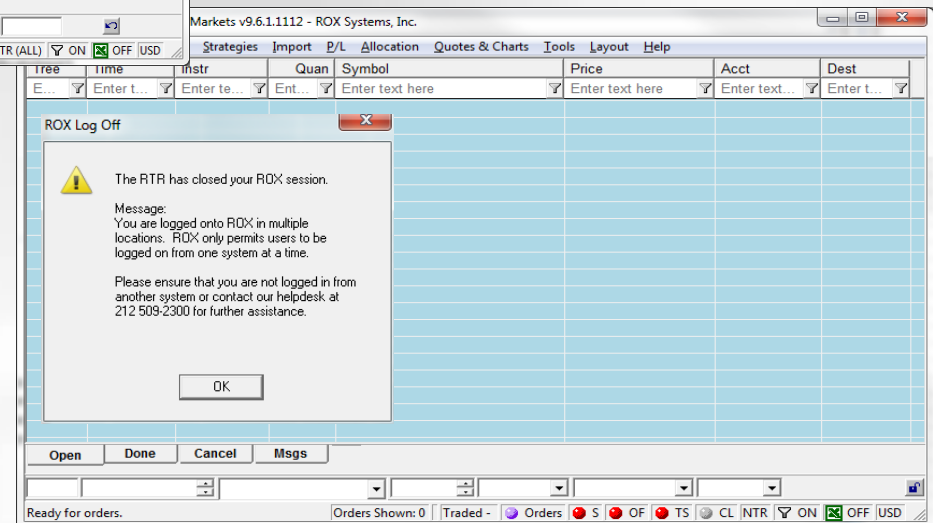


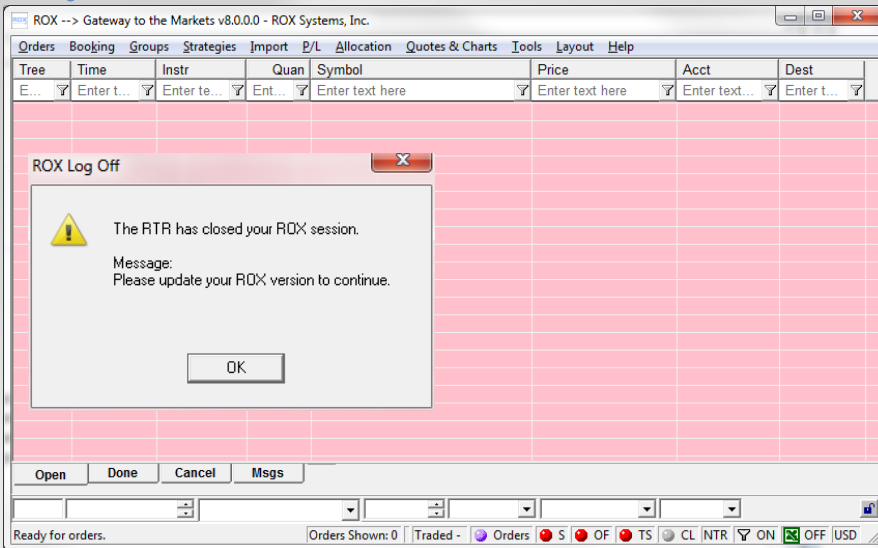
- Logon failure



- Invalid logon
- Verify trader
- Verify password (case-sensitive)
- Check system date/time

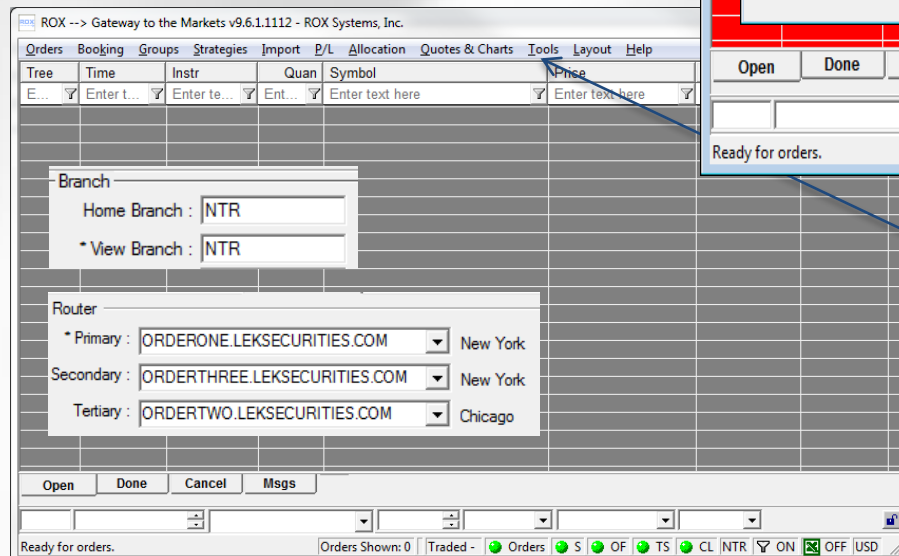
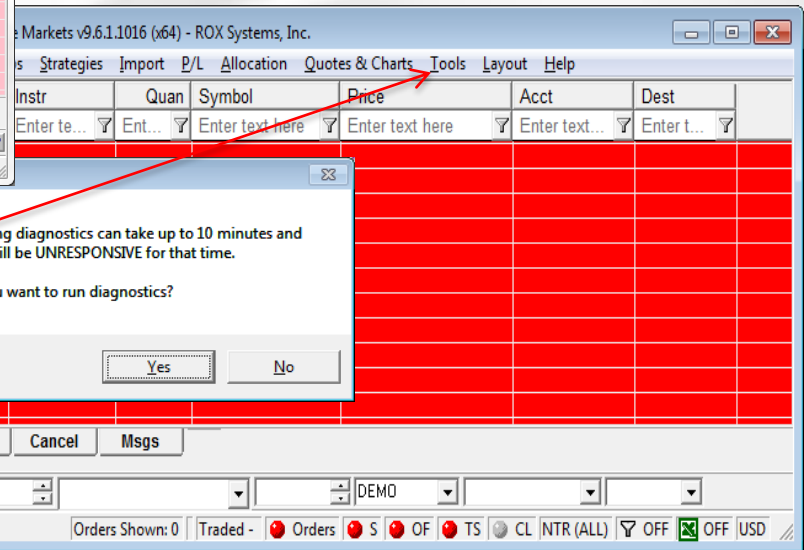
- Duplicate logon
 - Another ROX is logged in with this trader/password
 - If you were previously logged onto ROX today, call our trading desk for assistance





- Upgrade required
- Visit www.leksecurities.com/customer.htm to upgrade your ROX version

- Connection error
 - Follow "Invalid logon" steps above
- From Tools\Diagnostics, click Yes to verify network connections



- Valid logon, no date received
- From Tools\Program Options\Router-Quotes, verify Branch & Router